

CHARFIELD PARISH COUNCIL



Web Site Accessibility Statement

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Web Site Accessibility Statement

How Accessible is this Web Site?

We are aware that some parts of this web site are not fully accessible –

- You cannot modify the line height or spacing of text
- Some older .pdf documents may not be fully accessible to the screen reader software.

What to do if you cannot Access parts of this Web Site?

If you need the information on this web site in a different format, like accessible .pdf, large print, easy read, audio recording or braille please contact the following –

-  Email – clerk@charfieldparishcouncil.gov.uk
-  Telephone – 07704 732267
-  Write to – Charfield Parish Council, PO Box 1947, Bristol, BS37 0BU

Charfield Parish Council will consider your request and respond to you within 10 working days of your request. If you cannot view the maps on our contacts page, call or email us for instructions.

Reporting Accessibility Problems with this Web Site

Charfield Parish Council is always looking to improve the accessibility of its web site. If you find any problems that are not listed on this page, or think we are not meeting accessibility requirements, please contact the Clerk –

-  Email – clerk@charfieldparishcouncil.gov.uk
-  Telephone – 07704 732267
-  Write to – Charfield Parish Council, PO Box 1947, Bristol, BS37 0BU

Enforcement Procedure

The Equality & Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, contact the, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting the Parish Council by Telephone or In-Person

You can contact us –

-  Email – clerk@charfieldparishcouncil.gov.uk
-  Telephone – 07704 732267
-  Write to – Charfield Parish Council, PO Box 1947, Bristol, BS37 0BU

Technical Information about this Web Site's Accessibility

Charfield Parish Council is committed to making its web site accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) No. 2) Accessibility Regulations 2018.

This web site is currently partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Many of our older .pdf's and Word documents do not meet accessibility standards – for example, they may not be structured so they are accessible to a screen reader. See WCAG 2.1 success criterion 4.1.2 (name, role value).

How We Tested This Web Site

This web site was tested on 19th September 2020. The test was carried out by Charfield Parish Council using iMAC.